



HEALTH AND WELLBEING BOARD: 9TH JULY 2020

REPORT OF HEALTHWATCH LEICESTERSHIRE

ANNUAL REPORT 2019-20

Purpose of report

1. The purpose of this report is to present Healthwatch Leicestershire's (HWL) Annual Report for 2019/20 which provides a summary of the activity it has undertaken in its second contracted year as a jointly commissioned contract with Healthwatch Leicester.

Policy Framework and Previous Decisions

2. The County Council, following the Health and Social Care Act 2012, is required to directly commission a local Healthwatch. The local Healthwatch in turn has a set of statutory activities to undertake, such as gathering local views and making these known to providers and commissioners, monitoring and scrutinising the quality of provision of local services and a seat on the Health and Wellbeing Board.

Recommendation

3. It is recommended that Healthwatch Leicestershire's Annual Review 2019-20 be noted.

Background

4. The purpose of HWL is to promote improvements in local health and social care services – improving outcomes for local people in Leicestershire. HWL believes that the best way to do this is by designing local services around the needs and experiences of local people.
5. The Annual Report contains details on the statutory activities undertaken over the last year and demonstrates the impact that these activities have made on the commissioning, provision and management of local health and social care services.
6. The report gives examples of the work done with statutory partners and illustrates how Healthwatch has worked to support the public in accessing information about Health and Social Care services.

Officer to Contact

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List of Appendices

Healthwatch Leicestershire's Annual Review 2019-20

Relevant Impact Assessments

Equality and Human Rights Implications

7. HWL is aware that the Public Sector Equality Duty (PSED) applies to all functions of public authorities that are listed in Schedule 19 Equality Act 2010. Schedule 19 list does not include Healthwatch England or Local Healthwatch organisations, however as bodies carrying out a public function using public funding HWL is subject to the PSED general duty.
8. Engaging Community Solutions (ECS)/ Healthwatch Leicestershire are committed to reducing the inequalities of health and social care outcomes experienced in some communities. It believes that health and social care should be based on a human rights platform. HWL is committed to utilising the Equality Act 2010 when carrying out its work and in influencing change in service commissioning and delivery.